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PREMIER Bone & Joint Centers is a registered trade name of Gem City Bone & Joint, P.C.

Dear PREMIER Bone and Joint patients,

One of our core values at Premier Bone and Joint Centers is that our patients are our priority. We want you all to know that we are taking every step to ensure we can continue to provide the best care to you all during this uncertain time, while keeping you and our team healthy.

With the recent updates about coronavirus in our state, we wanted to let you know how we are addressing this at PBJC, across all of our Wyoming clinical sites.

## Starting Tuesday, Mar 17th:

- We are screening our patients at our front entrances for the possibility of infection with the COVID-19 Virus. You will be asked questions related to your travel, exposure to others infected with the virus, and any symptoms you may have as well as taking a quick temperature. A temperature over 100.4° would require rescheduling your visit.
- We will offer you the option of telehealth visits, should you decide it is best to not come into our clinics for follow up.
- O In order to honor social distancing, and depending on how crowded our lobby is, we may ask you to wait in your car, instead of the waiting room after you check in for your appointment; a front desk team member will text or call you when it's time to be taken back to an exam room
- When it is your turn to visit with the physician, please attend the visit by yourself unless you need assistance, in which case bring only one other person.
- Your doctor may recommend postponing your elective surgery until after this outbreak has passed. This is in order to minimize risks to you as well as to keep our most needed resources available to those who may need it in the near future
- we are discontinuing traditional "handshake greeting" to reduce opportunity for spreading any virus

As always, our team members who are sick are required to stay home. We ask that if you are not feeling well, or have a known exposure to a sick person, that you also stay home and reschedule your visit.

Please know that our commitment to you and your health remains as dedicated as ever. We thank you for your trust in us, and hope you and your loved ones stay well.

Sincerely,
The PBJC team